

Daniel Arrizza

Enterprise IT consultant, software engineer,
and devops enthusiast

danielarrizza.com | GitHub: sys13
daniel.arrizza@gmail.com

Work Experience

Senior Consultant

April 2017 - Present

AppDynamics (Cisco Systems) - Toronto, Canada

- Lead technical resource on complex enterprise IT implementation of APM (Application Performance Management) software
- Cultivate deep relationships with customer stakeholders and champions - act as a trusted advisor towards both their technical and business goals
- Increase adoption of the tool throughout client enterprise accounts
- Support Sales team to close successful account expansions
- Develop internal tools as a side-project for creating client dashboards and data warehousing
- Act as an internal thought-leader around business analytics and browser monitoring
- Mentoring new and junior members of the team

Co-Founder and CEO

May 2016 - February 2017

BuyingBud - Toronto, Canada

- Led a bootstrapped company that helps non-techies pick the best electronics for them
- Was involved in all aspects of the company - user interviews, product design, development, marketing, and legal/accounting
- Programmed the front-end with ReactJS and Material-UI

Solutions Engineer

March 2014 – June 2015

AppDynamics - San Francisco, USA

- Technical consultant to some of AppDynamics' largest clients - Sephora, Expedia, eHarmony, FamilySearch, TiVo, and many more smaller accounts
- Received 'Solutions Engineer of the Year' award in 2015

Web Design and Development (Intern)

May – August 2012

T2VSoft - Dalian, China

- Designed and developed a Distribution Channel Management web application in ASP.NET

Project Assistant – Business Analysis (Intern)

September – December 2011

Deloitte - Toronto, Canada

- Launched a complex CRM tool that integrated all Deloitte service lines across Canada

Founder
Group Effect, Vaughan/Waterloo, Canada

May – August 2010, January – April 2011

- Created a visual project management web application in Java, managed 3 part-time employees

Collaborative Workspace Site Developer (Intern)
Department of National Defence - Ottawa, Canada

September – December 2009

- Implemented a semantic wiki for Canada's role in NATO complexity science research

Developer/Product Manager (Intern)
NexJ Systems - Toronto, Canada

July - August 2007, July – August 2008

- Designed, built product functionality and fixed bugs for enterprise-scale CRM software

Skills

- Understanding of enterprise IT architectures and processes
- ITIL Foundation Certified
- Web development technologies – JavaScript / ES2015, ReactJS, MongoDB, NodeJS, git, HTML5, CSS3, Java, JQuery, AWS EC2/S3, Python, Django, Linux, SQL DB design

Education

Systems Design Engineering, BAsC.
University of Waterloo, Canada

Languages

- English (native level)
- Mandarin Chinese (intermediate level)

Projects

- Chinese pinyin learning tool - to help myself learn Chinese
- 'Google Maps for Electric Cars' - designed and built an Android and web app
- Report broken city infrastructure – designed and built an Android and web app
- Created a stadium chair that generates electricity when people sit down
- Internal Q&A system for organizations
- Designed a collaboration platform that visualizes connections within an organization
- Designed and built a Choose Your Own Adventure game
- Lead a team of designers to design resources for social entrepreneurs - mysojo.co